

QUALITY POLICY

We are committed to meet our customers' product and service requirements and continually to improve the effectiveness of our Quality Management System.

We measure, record and review our company performance for on-time delivery, customer satisfaction, product quality, preventative action and supplier performance

Implementation of our quality policy is the charge of each employee, who shall assume responsibility for quality in their day-to-day activities. All employees will be appropriately trained so they understand the importance of their achievement and how they contribute to the company's overall quality objectives and fulfilment of customer expectations. Employee training and development will be documented and regularly reviewed to ensure that necessary competence levels are achieved and maintained

DMTL management team will support all levels of the business to ensure that sufficient resource is available to meet our customers' expectations, ensure legal compliance and meet the requirements of relevant national and international standards

The QMR and IECQ DMR are directors of the company and have full authority to initiate and enforce any required procedural disciplines to ensure compliance to the Quality Management System. In regular reviews with the full management team they report trends, discuss training requirements and recommend improvements

The company maxim will be "Right First Time"

Signed:



Date:

12/07/22

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